

Furniture

Our Furniture Reuse Service collects donated items and distributes them as required to people in the community who have been homeless or are on low incomes. We keep a stock of the most requested items, with any surplus items stocking our shops, which help to raise money to support New Start's wider service

How and what to donate There are a number of ways to donate household items to New Start Highland: Drop the items in to us - We accept items at our headquarters located at 9 Carsegate Road North, Inverness, IV3 8DU (open Monday to Friday, 8.30 - 4). We also accept items at any of our shops (see "shops" section for details). We also have walk-in containers at Inverness, Aviemore and Fort William Recycling Centres. Or, arrange a FREE collection - Call 01463 715615 to arrange a collection You can also email furniture@newstarhighland.org (this e-mail address is being protected from spam bots - you will need JavaScript enabled to view it) with your name, address (including postcode), daytime contact telephone number, and a list of the items for collection. Our staff will then get back to you to arrange a collection.

Items you can donate We accept any items that can be used to set up a home - even if it is not on the list below, give us a phone to discuss as we would probably take it.

Kitchen items Cutlery, pots and pans, crockery, kettles, toasters, mini-grills, slow cookers, steamers, toastie makers, dish towels, new cleaning materials, dustpan and brushes, bin liners, ironing boards etc

Bedding - clean Duvets, blankets, duvet covers, pillows, pillow cases, sheets, baby"s bedding and towels.

Furniture Beds, sofas, easy chairs/armchairs - please note: all soft furnishing items must have regulation fire retardant labels attached or we cannot accept them;

Kitchen tables, dining tables and chairs, chest of drawers, occasional tables, sideboards, single wardrobes, small living room units, TV units, computer desks and chairs and any other furniture!

Electrical items Cookers, microwaves (in working order), fridges and freezers (in working order), washing machines, vacuum cleaners, TVs (flat screen only) , stereos, DVD players, irons, fires, heaters, kettles, toasters and any other electrical items you may have.

Other items

Carpets, rugs and underlay

Lawnmowers, other garden tools and garden furniture

Paint (emulsion and gloss only and over half full).

How to access furniture for your home As part of our support, New Start offers a furniture reuse service, available to referred clients. If you are coming out of homelessness, speak to your housing allocation officer (Highland Council, Albyn and Cairn) and they can put in a referral for you. When picking up your keys at Service Point, ask them to refer you to New Start for furniture. You may also be referred through other support agencies, charitable organisations or recognised members of our community (such as CAB, Social Work, health visitors, NHS, home carers, housing support or church ministers). If you are in any doubt about how to get a referral, give us a call on 01463 715615.